



Banking Center News

COVID-19 Update

Amerant continues to carefully monitor the evolving situation with the COVID-19 virus, including the guidelines provided by the Centers for Disease Control (CDC) and other public officials. For over 40 years we have supported our clients through many challenging circumstances. While this situation is unprecedented, you can rest assured that the Amerant team is here to support you in every way possible.

> **May 26** – Banking Centers in South Florida to resume regular business hours

Starting Tuesday, May 26, 2020 all of the Amerant Banking Centers in South Florida will return to regular business hours. We will continue to maintain proper social distancing as recommended by the CDC, as well as face covering requirements. For hours of operation at our banking centers, please visit amerantbank.com/locations.

> **May 4** – Banking Centers in Greater Houston to resume regular business hours

Starting Monday, May 4, 2020 all of the Amerant Banking Centers in Greater Houston will return to regular business hours. Banking Centers will continue to operate by lobby appointment or via the drive-thru only, maintaining proper social distancing guidelines as recommended by the CDC. For hours of operation at our banking centers, please visit amerantbank.com/locations.

> **April 14** - Protecting the Health of Employees and Customers at our Banking Centers – Facial Coverings Required

As an additional measure to slow the spread of the Coronavirus, many local authorities across the communities we serve recently issued emergency orders that require the use of facial coverings in our banking centers. At Amerant, we are committed to protecting our employees and customers during your visit to our banking centers, and providing you the best service and banking solutions.

What You Need to Know

Please bring a facial covering as recommended by the Centers for Disease Control ([CDC](https://www.cdc.gov)) during your next visit to our banking centers. **If you do not have a facial covering, please be advised that we may ask you to return at a later time with the appropriate facial covering if we are unable to practice social distancing guidelines as recommended by the CDC.**

Our goal is to find the safest solution to meeting your needs during your visit.

Take advantage of the secure, convenient alternatives to meeting your banking needs - when it's right for you.

- Drive Thru service is available in many of our locations between 10:00 a.m. and 3:00 p.m.
- Mobile Banking and Online Banking are available 24/7 for most transactions
- Lobby Appointments may be scheduled on our website - [Click here](#)

Together, we can slow the spread of the Coronavirus.

> **March 24 - Banking Centers Open by Lobby Appointment or Drive-Thru Only**

Extended measures to protect the health and well-being of our customers, employees, and communities in response to the COVID-19 virus:

- **Beginning, Tuesday, March 24**, all of our banking centers in South Florida and Greater Houston will open by lobby appointment or via the drive-thru only, until further notice.
- To schedule an appointment with your nearest banking center, please visit the [Locations](#) page on our website and select the *Schedule an Appointment* option.
- Banking center hours will remain from 10 AM - 3 PM from Monday to Friday.

> **March 23 - New Banking Center Hours of Operation**

As part of enhanced measures to protect the health and well-being of our employees, customers, and communities we serve, our South Florida and Greater Houston banking centers will have new hours of operation effective Monday, March 23.

Monday to Friday | 10 AM - 3 PM

At Amerant, we remain committed to serving you. We will provide updated information on our website at amerantbank.com and on Twitter [@AmerantBank](https://twitter.com/AmerantBank) and [@AmerantBankES](https://twitter.com/AmerantBankES)